Fight The Freeze
T&R Direct Article
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Before the cold weather arrives:

• Make sure all pipes and tanks in the loft space are fully lagged.
• Find your main stopcock and make sure you can turn it off and on. If you have a water meter, the ‘off’ switch is on the meter – probably right outside your house.
• Repair any dripping taps.
• Check your loft insulation is thick enough and in good condition.

If you are away from home:

• Leave your heating on to maintain an air temperature of at least 5c (40F) especially if you are away for more than a day or two during the winter months.
• Open the loft trap door to allow warm air to reach the loft.
• Ask a friend or neighbour to check your home – if there is a problem, it’s better to find out sooner rather than later.

If pipes or tanks are frozen:

• Turn off the water at the main stopcock or meter.
• Switch off the central heating, immersion heater, etc.
• Turn on all your taps to drain the system.
• If water has flooded wiring or electrical systems – do not touch them before arranging a professional inspection. Turn off the electricity at the mains.
• Call professional tradesmen – plumbers, electricians, etc – to make repairs.
• And most important of all – contact us at T&R Direct immediately to register your claim and get further advice on what to do next!